

ARCH Hospice Strategic Plan

ENGAGE. INSPIRE. ELEVATE.

Comfortable end-of-life journeys for all
Offer quality, compassionate care through end-of-life.

Self-care is the priority



Investing in the well-being & growth of our warm-hearted team.

ACTIONS:

Develop & implement mindful caregiving model.

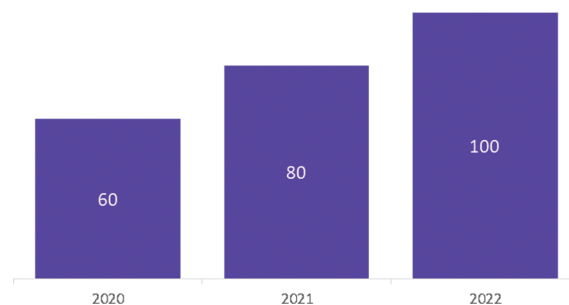


Extend supportive care programs to ARCH caregivers.

Integrate case-based learning & engagement model as core practices.

VISION:

Engage all in growth through diverse & specialized training
100% of staff & volunteers engaged in mindful caregiving training.



Comfort for those we serve



Caregiving is a deeply human service: creating comfort is our purpose.

ACTIONS:

Continue to use best practices to guide us.

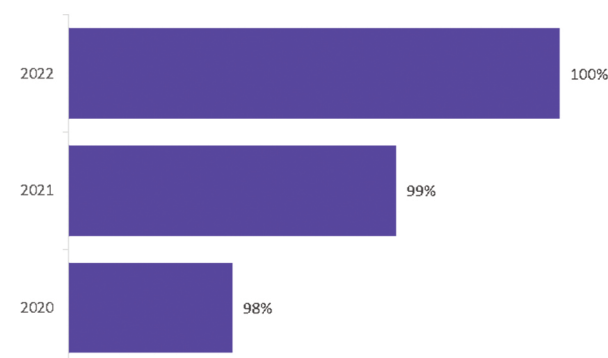
Expand reach throughout the Algoma District for early resource palliative services & connected care.



Serve & engage youth through children's grief programs and compassion camps.

VISION:

Comfort 100% of those we serve
Residents & families feel comforted by our services.



Leaders in compassion



Daring to look at death directly as a way of embracing life fully.

ACTIONS:



Host Open Death Conversations & Getting Comfortable with the Uncomfortable series.

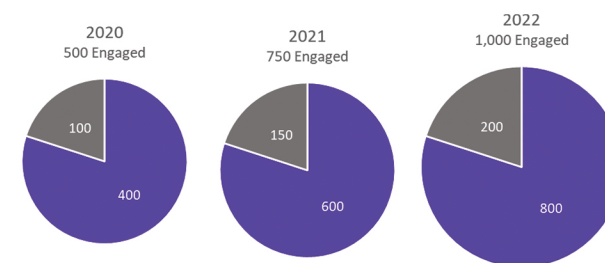
Engage our community to build comfort in discussing death & dying.

Promote advance care planning & having The Talk.



VISION:

Inspire our community to have The Talk
Engage 1,000 people to have The Talk.



Build capacity



Creating supportive infrastructure to provide the best care.

ACTIONS:

Develop comprehensive suite of resources for mindful caregiving & grief.



Implement comprehensive Communications Strategy to increase awareness of hospice palliative care.

Enhance the use of technology to increase our reach.

VISION:

Elevate awareness of hospice care
Increase community reach by 25% yearly.

