

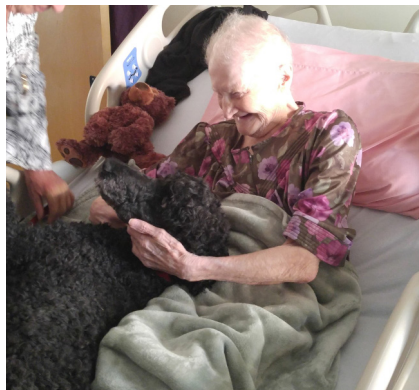


ARCH
hospice



Annual Report

April 1, 2017 - March 31, 2018





Care is the priority.

Leaders in compassion.

Build capacity & capability.

Collaboration for quality.

Caring for our community.

ARCH Hospice is a leader in providing quality compassionate care to hundreds of individuals and families in our community each year. Supported by our many valued partners – including thousands of generous donors – we are able to fulfill our mission: to provide compassionate care through end of life, enhancing the quality of life for those facing advancing illness, death and bereavement through care, education and advocacy.

Year in Review

In this year's Annual Report, we shine a light on our community. Our hearts overflow with joy as we acknowledge that 7,019 individuals and businesses in our community supported ARCH Hospice last year. Wow. Thank you!

This was an inspirational year as we worked together with our team and community to complete Hospice Expansion, which creates space for living for our residents, their families and our community. We are so grateful to offer a dedicated paediatric and bariatric suite, children's playroom, quiet space for families in each wing, as well as a multi-purpose room to fulfill resident wishes, deliver grief and bereavement service onsite, train Hospice and other health professionals, and to provide a place for our staff and volunteers to rejuvenate as our service can take an emotional toll.

We had a strong year in fundraising and donations with over \$1.0 million in support from our community. The generosity of our donors enabled us to deliver compassionate care to our community at no cost. This is truly amazing to us and a gift to our community.

Thanks to our kind and caring team of staff, volunteers, nurse practitioner and physicians, and to individuals like you, we served 532 individuals and their families in 2017/18 through our residential hospice and early resource nurse services, and offered supportive care to hundreds of individuals following the death of a loved one.

This year the ARCH Board approved piloting ARCH Retreat – a day hospice program – which brings us back to our foundation of where we started as an organization. We are very enthused about the potential of this service and look forward to the coming year as we assess the value and receptiveness of our community and those we serve to this service.

Throughout the year we continued to support continuous learning and knowledge sharing to ensure advanced practices in nursing and personal supportive care, alongside our physician partners. We also had a concerted focus on Mindful Caregiving, as we develop tools and resilience as caregivers, extending this to Community Partners as well.

As we look ahead to 2018-19, we are excited to launch our Community Engagement Series "Getting Comfortable Talking About the Uncomfortable" and inspiration projects as part of our social innovation series and advocacy work around death and dying. Most importantly, we remain focused on creating space for living and honouring what matters most to each one of our residents.

On behalf of our Board of Directors and Leadership Team, we thank all of you for enabling us to provide loving, compassionate hospice palliative care services, education and advocacy to our community.

With gratitude and warmest regards,

Marie Paluzzi
Chair, ARCH Board of Directors

Theresa Mudge
Executive Director

Our Board of Directors

Marie Paluzzi
Loretta O'Neill
Philip Virene
Harry Koskenoja
Carole McPhee
David Oraziatti
Jennifer McFarling

Chair
Vice Chair
Treasurer
Secretary
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Director
Director

Jack Stadnyk
Alison Oswin
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Wendy Walker
Theresa Mudge
Dr. Sharon Buehner

Director
Director
Director
Director
Executive Director
Medical Advisor

The Board of Directors is the governing body of ARCH Hospice and is responsible for exercising governance authority and setting policy direction. The Board is accountable to the Members of the Corporation for the effective governance and implementation of ARCH's Mission, Vision and Values.

Our Volunteers

Nothing shines brighter than a good heart! Our volunteers share the gift of caring and their free time, creating a ripple effect that is felt within and beyond Hospice. Our residents, their families and our community benefits tremendously from our volunteers. Simply put, we could not create the magic and extent of the love that exists at ARCH Hospice without our volunteers! Our volunteers' actions enable paid staff to provide enhanced services to hundreds of residents and their families in our community, playing an essential role in the success of our programs and services.

Last year more than 150 volunteers were active in both residential and supportive care areas; providing comfort to family members and friends, performing clerical support, participating in events, serving

on our Board, as well as keeping our grounds and facilities beautiful, safe and clean. We've got a great team!

“

I am always inspired to volunteer my help where it is needed. If I ever give something of mine away, whether it is my time, money or material possessions, I do this with no expectations. There are never any strings attached. I find sharing my energy and gifts with others incredibly meaningful.

I am passionate about my community and I love connecting with people who have different backgrounds and stories.

My volunteering heart helps to make our community a more beautiful place. I love being a person of compassion, enriching lives in a positive way. ”

- Friend of ARCH Hospice

Wow...

15,472

Volunteer Hours

Thank You!

Care is the priority.



682

Grief & bereavement sessions



160

Residents & their families served



482

Music care, reiki, meditation & pet therapy sessions



7019

Donors help us serve the community



84

Special events in support of ARCH



372

Early resource nurse referrals

“We are often asked – how can you do this.. it must be so sad? What I always share is that there is more joy and laughter than what most would think. There is a range of emotions, yet there is also so much beauty and love – this is what surprises many people.”

– ARCH Hospice Staff Member

Fulfilling Wishes

Our human-centered model of care focuses on the wishes and needs of each person we serve.

We acknowledge the profoundly human process of dying and we honor each person's uniquely human experience of dying. From connecting loved ones, creating experiences to offering the comforts of food and compassionate presence, fulfilling wishes is at the heart of what we do. With our new Garden Room, we are able to fulfill larger wishes indoors – such as weddings, baptisms and larger family gatherings. It is very special to honour these important moments and very much appreciated by our families – thank you!

Wellness

At Hospice we are focused on living well and living fully. Wellness starts with one's self and we are proud of the engagement of our staff and volunteers who develop and participate in monthly wellness challenges and events. For three years, our team has been motivating and supporting each other's wellness goals and inspiring others to do the same. This year, we focused on Mindful Caregiving as we recognize that in order to be truly present for those we serve, we must take time for ourselves and commit to the inner work needed as caring professionals. We are so blessed for our wonderful team and network!

Advocacy

Living happens to all of us, just as dying happens to all of us. We feel strongly that when we openly discuss our mortality, we are better able to live life fully and stay connected with what matters most. This year we connected with more than 1,400 people to advocate for discussing end-of-life care wishes and the importance of advance care plans – within and beyond Sault Ste. Marie. We continue to partner with the Sault Ste. Marie Downtown Association to host a Before I Die Wall to invite people to contemplate death and reflect on their lives.



Leaders in compassion.

Congratulations to our 2018 Hospice Heroes!



Volunteer: Holly Wickett

"I shall pass through this world but once; any good thing therefore that I can do or any kindness I can show to any human being, let me do it now, for I shall not pass this way again." These words by Stephen Grellet exemplify how Holly Wickett carries herself in the world; a woman who brings her whole self to Hospice and to the people she encounters.

What resonates with our residents and families is her loving presence and her easy way. Whether it's in a resident's room or over coffee in the kitchen, Holly is a wonderful listener and supportive companion. Always a champion, Holly advocates for Hospice in the community, supports Hospice residents and families and participates in a vast amount of ARCH fundraising events.

We honour Holly for her humility, grace and her enthusiasm. As Maya Angelou best said, "A hero is any person really intent on making this a better place for all." We are blessed to have a hero such as Holly living this every day and inspiring us with her actions!



Staff: Norie Cormack

To love what you do and to feel that it matters – how could anything be more joyful? Norie Tapiru-Cormack shares her positive spirit with all at Hospice. Her joy and laughter permeates Hospice, with residents, volunteers and staff, creating many wonderful moments and smiles each day.

Norie cares deeply, willing to do anything to make others feel special. On paper she cares for residents and families as a personal support worker, but in reality we know her as much more. From cooking "Norie's Noodles" and tending to the gardens, to selling flowers, dressing up as a Smile Cookie and volunteering at events to raise money for Hospice, Norie shines bright!

Her gratitude, love and kindness are ever-present. She teaches us so much with her lightness of heart and littleness of judgment. She shows us daily that the secret to having it all is loving it all. Norie is a wonder-woman and we are so grateful she uses her powers to help Hospice families!



Partner: Reggie & Christine Daigle

The difference between ordinary and heroic is action. Reggie and Christine Daigle inspire us with their everyday acts of quiet heroism. When they see an opportunity to help, they jump at the chance. Whether it's assisting a friend in need, raising tens of thousands of dollars for Hospice or stepping up to showcase the goodness in our community, Reggie and Christine have big hearts and are driven to help.

We are in awe of their 'just do it manner' – helping others with the intention of simply doing good – in need of no fanfare. Their attitude is contagious; rallying friends, families and customers to offer their helping hands for a common cause.

Having supported ARCH since early days through many fundraising events, we are grateful to Reggie and Christine for their continuing support and good works within our community at large. We are a better place, a better community and better people as we follow the example they set.

Build capacity & capability.

Volunteers, organizers, participants & donors

By supporting events, you help provide comfort to the community. Every event organizer, volunteers, participant, sponsor and donor makes caring for local families at ARCH possible. Our warmest thanks to you!

Third Party Events Organized in support of ARCH Hospice

S&T Golf Tournament	\$21,085	City of SSM Jean Day Fundraiser	\$840
Tim Hortons Smile Cookie Campaign	\$19,615	Golf Tournament in Honour of Aaron Rizzo	\$830
Reggie's Ride	\$15,831	IBA Fundraiser	\$814
Run the Great Lakes	\$12,000	Haunted Ship Norgoma	\$811
Project Dragonfly Campaign	\$11,444	Legion Carwash and BBQ	\$663
Pancake Breakfast	\$10,007	Roots Fundraiser	\$661
No Frills "Give A Little" Campaign	\$9,785	Grandview School Dance	\$600
ReMax Team Pledge	\$8,035	Young at Hearts Fundraiser	\$571
Kelsey's Keychains	\$7,445	Hill/Kitchen Lemonade Stand	\$540
Queen St. Cruise	\$6,916	Employee Donation Program	\$500
Tenaris Christmas Party	\$6,340	King Arthur Production	\$436
100 Guys Who Care	\$6,039	Holiday Knitted Hat Fundraiser	\$423
Soo Sings for Kids	\$5,500	Wine Wednesday with a Polished Twist!	\$400
PUC Golf Tournament	\$4,451	Gail Gray Jewellery Sales	\$398
Krush Fashion Show	\$4,000	Rosedale Bake Sale	\$372
Hiawatha Starlight Walk	\$3,955	Quattro PaintNite for ARCH	\$360
Agero Fundraiser	\$2,816	Parkland Dress Down Days	\$360
Call of the Wild	\$2,700	Duty Free Fundraiser	\$353
Donate A Car Canada	\$2,255	Steelcity Hockey	\$333
Be our Guest	\$2,195	Bruce Street Jammers	\$320
Sault Optometry presents Ready, Set, GROW!	\$2,000	Marcello Salon Fundraiser	\$313
Giovanni's Ladies Dinner	\$2,000	East View Hot Chocolate Sales	\$313
Esquire Porketta Nights	\$1,697	Christmas Card Fundraiser	\$287
Hot April Night	\$1,500	Boston Family Reunion	\$270
Algoma U Colour Dash	\$1,462	Paisano Ltd Calendar Fundraiser	\$250
WHL Banquet	\$1,452	St. Patty's Pub Nite	\$250
Vimy Ridge Walk	\$1,350	Westend Sunday Charity Piggy Bank	\$236
No Frills Save it Forward Campaign	\$1,267	SAH Cardiac Unit Employees Fundraiser	\$220
Steel City Hockey Tournament	\$1,147	Dorothy's Yoga Group Fundraiser	\$200
Lilies in Bloom	\$1,139	Holy Family Christmas Social	\$200
Beta Fluid Power Golf Tournament	\$1,125	LifeLabs Fundraiser	\$200
M&M BBQ	\$1,010	Open Mic Night @ Coch's Corner	\$174
Buzy Sewing Bee Fashion Show	\$1,000	Transit Operator Friday Jeans Days	\$160
Algorhythms for ARCH	\$1,000	LCBO Summer Fundraiser	\$156
Ice Cream Sales at Prouse	\$1,000	RM Moore Rainbow Bracelet Fundraiser	\$150
Soo Pee Wee Atom Major Selects Car Wash	\$921	Dorothy's Yoga Class	\$150
Skate-A-Thon	\$850	Dragonfly Pin Fundraiser	\$126

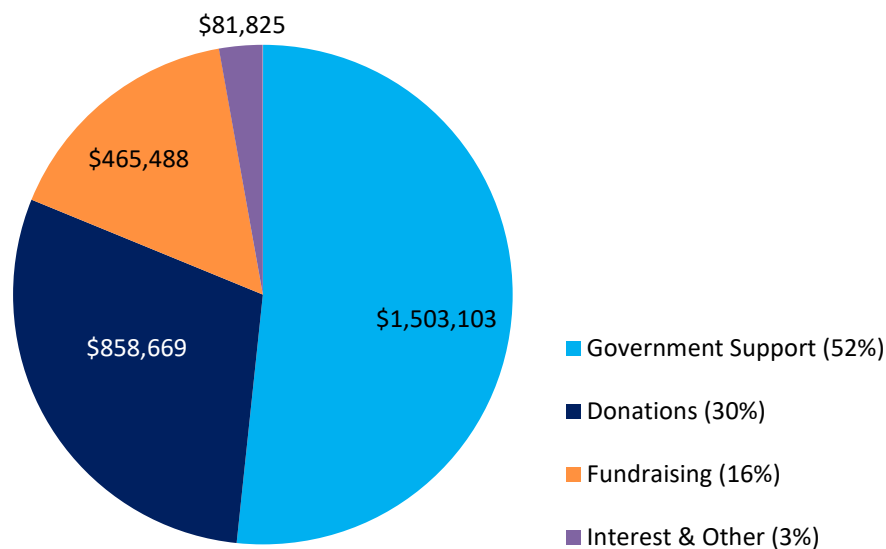
Summer Fundraiser	\$125
AA PeeWee Minor Jr. Hounds Tournament	\$121
Holy Family 12 Hour Prayer	\$106
SSM Golf Club Ladies Invitational	\$100
Family & Friends Summer Corn Roast	\$100
Holy Cross Dress Down Days	\$100
Bake Sale	\$98
East Korah Maxwell Church "Change for Change"	\$64
Vintage Sale	\$55
Superior Heights Civics Fundraiser	\$53
Pampered Chef Fundraiser	\$50
BBQ for ARCH	\$50
Caron Toaster Tong Sales	\$50
Lemonade Stand	\$30

ARCH Hospice Events

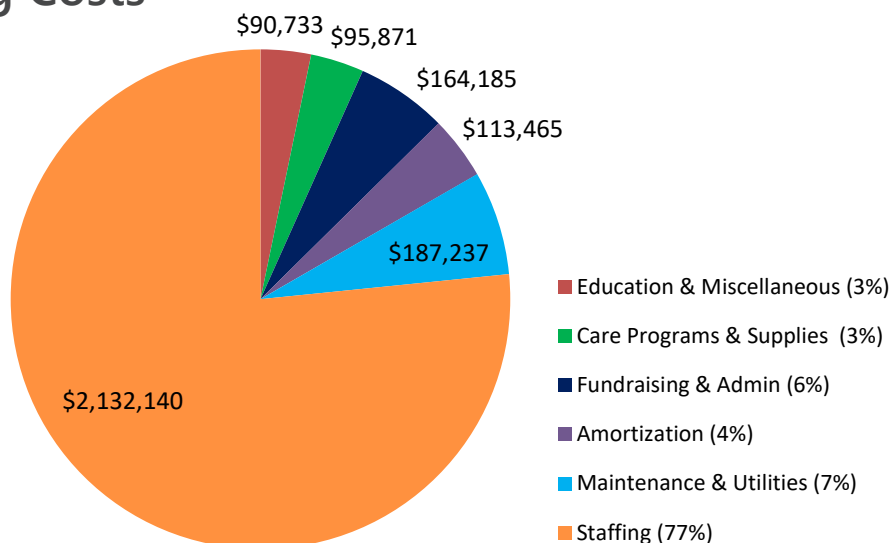
Hospice Golf Classic	\$35,299
RBC Hike for Hospice	\$19,365
ARCH Flower Sale	\$17,327
Chocolate Express	\$11,233
Cartime Karaoke	\$6,866
Butterfly Release	\$6,114
ARCH Holiday Campaign	\$4,586
Cocoa 5K & Marshmallow Mile	\$4,543
ARCH Wedding Program	\$3,867
Burgers & Beers	\$1,026
Dragonfly Day	\$634

Our Resources

Income



Operating Costs



Kids Helping Hospice

It's Bigger Than You Think!

Local children continue to inspire us as they support Hospice in creative ways. We are in awe of the commitment we see in our community's youth and the stories behind why they are driven to help others at such a young age.

Shortly after the Christmas holidays, a group of young boys decided to donate \$160 to Hospice instead of exchanging gifts with each other. A week later, Carter, Aum, Logan, Jake, Nicholas and Josh raised \$98.05 in a bake sale with all proceeds to Hospice.

On Valentine's Day, Mme. Palumbo's Grade 5 Class at St. Francis Catholic School provided our residents and families with homemade cards and treat bags filled with chocolate, rather than exchanging cards with each other.

Last year, Logen Dahl donated his birthday money to Hospice. Following in his footsteps, his brother Maverick had big shoes to fill, but happily donated over \$600 of birthday money to us. Molly Walls-Gauthier continued the kindness, asking for "toonies" on her 9th birthday instead of presents. She generously donated \$122 for Hospice care.



The next week, William donated \$345 raised from his 9th birthday party, and Colton dropped off \$200 of his birthday money in honour of his friend who passed away earlier in the year.

The Mayor's Youth Advisory Council held its annual Youth Art Gala showcasing the musical and artistic talent of our community's youth in support of Hospice, raising \$1,000. The Superior Heights Interact Club raised another \$1,000 through multiple bake sales and fundraisers for ARCH.

Our hearts are filled with joy and gratitude. From all of us at ARCH, thank you to our youth who are helping Hospice. Your dedication and compassion are having a positive ripple effect on our community.

There is a deeper meaning to why kids helping Hospice is powerful. One of our volunteers, Joanne Mantha McConnell, a retired teacher, sums it up best:

"It's the same with children as with adults. Children want to be part of something bigger than themselves that has meaning. Empathy needs to be modelled as well as taught. When children see adults in Sault Ste. Marie supporting ARCH Hospice, children learn from this example, and support in ways unique to youth. These include: lemonade stands, BBQs, birthday money donations, volunteering, and school-organized fundraisers. Charitable work teaches empathy and giving of self."

Yet, one could say the example set by children, particularly when it's linked to Hospice, does more than simply build a compassionate community. It starts an essential conversation.

"Children, by giving and volunteering with Hospice, have opened the doors to questions and conversations about end-of-life and the

role of Hospice," explains Joanne. "The questions that they have need context and a forum to help them understand the big picture. By helping Hospice, they are becoming more comfortable with their own mortality and confronting fundamental questions about end-of-life with their families."

How do we leap into this new adventure with youth while harnessing their enthusiasm and natural curiosity? Our team at ARCH is excited to explore these new opportunities now that Expansion is complete, which includes the Paediatric Suite, Children's Playroom, and the large multipurpose Garden Room, that is more inclusive of families and means more children will be visiting us at Hospice. The community needs our support, not only for grief and bereavement, but to advance conversations about death and dying with all age groups. The frontier is waiting.

How do we provide opportunities for interested children and students to come together and learn about compassion, end-of-life, and ARCH Hospice? How do we create comfort in the youngest members of our community around death and dying? How do we nurture the conversations that youth have already started?

We've already begun the journey with adults. We've fostered amazing community projects and events that have blossomed into independent movements: the Before I Die art wall installation, Death Cafés where people gather to discuss Advance Care Planning, our Grey art exhibit that has been replicated across the province, and most recently, our Great Bucket List Challenge and Ball which put a fun and celebratory spin on embracing our mortality.



We have the resources. The kids have the heart. Our community is ready. Together, we can connect all of these synergies into our vision for comfortable end-of-life journeys for all ages.



What Matters Most

Grieving Fiancé Brought to Tears by Stranger's Surprisingly Meaningful Gift

"Last night I bought a sunflower to put on the windshield of someone I'm smitten with. After some consideration I decided not to since we had only been on one date, the night previous. Don't want to come off too strong, right? Anyway, I grabbed the flower on my way out this morning with the intention to give it to someone on my way to work so it didn't die alone.

"What happened next has left me changed in ways I don't even have words for yet.



"While I was sitting and drinking my morning joe at the coffee shop (which I typically take to go), I saw a woman reading something with tears quietly and quickly sliding down her pale face. It was like there was a magnet in the sunflower that was being drawn to her, because I knew in that moment she was who I was going to give the sunflower to; she was who I had to give it to.

"When I got to her table I said, 'Pardon me. I have this sunflower that I was hoping to give to someone special and that someone I had in mind didn't work

out, but I can feel that you're special too, so I want you to have it.'

"Before I could even hand her the sunflower, this complete stranger flew into my arms with tears flowing, and gratitude spewing, as if I was someone she once loved, and lost. It's what she said next that I'm still trying to grip.

"She was crying because her fiancé had died the week before, just months before they were going to get married. On their first date he brought her a sunflower and from then on, got her sunflowers, never roses, because she was the light of his life.

"Today, through me, he was able to show her that she'll always be the light of his life and how we as humans have a message to carry that goes far beyond words.

"I'm shaken, awoken and feeling raw. You never know how much a simple gesture of giving someone a \$5 flower will change their life, as well as yours. Life is about giving and being of service to others. I challenge you all to find a way to make someone else's life just a little bit brighter today and be of service. You never know the impact you could have."

"We have stopped for a moment to encounter each other, to meet, to love, to share. This is a precious moment. It is a little parenthesis in eternity."

– The Alchemist

Education

ARCH Hospice engages in education, training and development to develop evidence-based care practices to advance humanistic, compassionate palliative care. Physicians, nurse, pharmacists, social workers, personal support workers and other health care professionals look to ARCH Hospice to help them build basic and advanced skills in the field of palliative care. We are proud to report a total of 688 learners in 2017-18.

External Education

No. of Learners

Palliative Care Medical Intensive	3
Practicum - Nursing	8
Practicum - Personal Support Worker	4
Practicum - Paramedic	16
Essential Conversations in Palliative Care	8
Delirium Recognition & Management	13
Dyspnea & Cough	7
Medical Aid in Dying	52
Methadone for Palliative Patients	12
Cases & Practical Tips for Palliative Wound Care	18
Using Symptom Relief Kit for Palliative Emergencies	30
Mindful Caregiving	45
Learning Essential Approaches to Palliative Care	23
<i>Subtotal External Education Learners:</i>	<i>239</i>

Internal Education

No. of Learners

Cultural Awareness	15
Mindful Caregiving	22
Palliative Fundamentals	21
Safe Lifting	13
Clinical Skills Fair	14
First Aid	25
WHMIS	40
Accessibility	30
Privacy Training	44
Conflict of Interest	44
Fire Safety	16
Respectful Workplace	27
Patient Safety	23
Hand Hygiene	32
Safe Ladder	17
Workplace Safety Hazards	20
Workplace Violence	19
Workplace Safety in Four Steps	27
<i>Subtotal Internal Education Learners:</i>	<i>449</i>

TOTAL LEARNERS

688

Amanda's Story

The Gift of One Final Goodbye Between a Mother and Daughter

This past year, members of our Hospice team met Amanda, the daughter of one of our residents, Diane. Amanda was kind enough to share her story with us; one filled with heartache, forgiveness, acceptance and unconditional love, reminding us just how precious life is.

Having grown up in Sault Ste. Marie, Diane met a military man and moved to the United States. During their tumultuous relationship their three children, including Amanda, were given up for adoption. It was a difficult time in Diane's life, weighing heavily on her heart throughout her lifetime.

Amanda was adopted by a wonderful family in Portland, Oregon, where she continues to reside. She knew from a young age that her parents were not her biological parents and never resented Diane, but hoped to have the opportunity to one day meet her.



Amanda and Diane had made plans in 2016 to meet but an accident prevented Amanda from visiting her mom. After giving birth to a beautiful baby girl with special needs, Amanda decided to reach out to her mom again. One of Amanda's prevailing reasons for wanting to reach out to Diane was to learn more about her own health history, in hopes of gaining insight into her daughter's condition. Unfortunately, Diane and Amanda both struggled with financial setbacks that made it too difficult for them to meet.

In April of 2018, Diane came to ARCH after a short battle with cancer. While she was at ARCH, she mentioned she wished to Skype with Amanda. This was their first interaction face-to-face and proved to be an incredibly powerful and emotional moment for both women.

The video chat further fueled Amanda's desires to physically meet her biological mother but financial constraints still hindered her ability to travel such a vast distance. It was a devastating reality as Diane's condition worsened but Julie Premo, Manager of Support Services at ARCH, remembered a conversation she had with a gentleman more than three years ago that sparked an idea. Amanda's wish to meet her biological mother was made possible thanks to the *Give a Mile* program.

In July of 2015, Julie received an email from Ian Bos. After losing his father to cancer that January and seeing the impact that palliative care had on not only his father but his family, Ian wanted to do something big to get more people thinking about the importance of palliative care. He embarked on a nationwide walk to raise awareness. Julie was able to meet Ian when he passed through the Sault that July and the two stayed in touch. A year after he completed his walk across Canada, Ian became a spokesperson for *Give a Mile*, a program that provides free flights for loved ones of individuals facing

end-of-life. He introduced Julie to the program and explained how hospices across the country were accessing its services.

Because of that conversation, Amanda and Diane's story took an unexpectedly pleasant turn.

After a second Skype session, Diane and Amanda wished to connect in person and expressed how wonderful it would be to meet face-to-face. Julie immediately applied to *Give a Mile*. Within one hour, it was confirmed that Amanda's travel costs would be covered by the Give a Mile program. She was set to arrive in the Sault within 48 hours. Julie worked quickly to arrange somewhere for Amanda to stay while visiting her mother. The Delta Hotel and the Water Tower Inn generously provided free accommodations.

Amanda arrived in the Sault after a daunting flight from Oregon. Her flight had been delayed more than 24 hours and her luggage hadn't arrived with her, but she remained hopeful and excited to meet her biological mother. Not long after arriving in the Sault, Amanda made her way to ARCH.

Upon hearing the news of her daughter's upcoming arrival, Diane became noticeably anxious. Throughout her life, she struggled to overcome her guilt. Once Amanda had arrived and the two women met for the first time, face-to-face, Diane quickly apologized for her decision so many years ago. Amanda reassured her mother that she forgave her and harboured no ill will. Their conversation was followed by a tearful embrace. Diane's anxiety immediately disappeared. She was at peace.

Amanda stayed and kept vigil at her mother's bedside for 10 days. She and her mom reminisced and built new memories together, they shared stories and created scrapbooks, Diane shared special keepsakes with Amanda and gave her treasured cookbooks and photos for her to share with her sisters.

Their time together was incredibly special for both of them and it was made possible thanks to the generosity of *Give a Mile* and our community. Amanda was so appreciative for the chance to sit with her mother for the first time:

"I am so grateful that I get to be here with her. I have seen much more peace on her face. She said to me today that she is ready to go now."

The day before Amanda was set to fly back home, the two exchanged their goodbyes. Diane passed at 9 pm the evening before Amanda's flight departed which brought her great peace knowing that she was so close when her mother died.

In a second email to Julie, written shortly after Diane had passed, Amanda wrote:

"I wanted to say to you – thank you so much for all that you have done for me and for my mom. It has meant the world to both of us that I could be here in her last days. I know that she is at peace now. I will never forget you or the staff. You all have touched me in a way that made me feel as home as I could. You are an amazing woman. Thank you."

We would like to thank Amanda and Diane for allowing us to share their story. If you or someone you know is interested in the *Give a Mile* program, please visit www.giveamile.org.

Collaboration for quality.

All of us at ARCH Hospice are grateful for the generosity of our donors, staff, volunteers, board members, and community partners who make it possible to provide exceptional care to individuals and their families throughout Algoma District. It is because of this generosity that ARCH Hospice is able to offer services at no cost to families.

ARCH Partners are organizations that contribute year after year - whether they donate, give in kind, or organize events. We distinguish their donations so that their customers, and those that support ARCH, know of their outstanding contribution.

A big, warm thank you to all of the organizations that support us and bring comfort and care to local families.



Emerald Partners

Have contributed more than \$20,000 per year to ARCH.

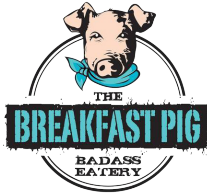


Ruby Partners

Have contributed more than \$10,000 per year to ARCH.



Brookfield
Renewable Power



Nokomis Chapter 70:
Order of the Eastern Star



Sapphire Partners

Have contributed more than \$5,000 per year to ARCH.

Algoma's Water Tower Inn
Compass Imaging
Esquire Club
Quattro Hotel
Women's Hockey League
Agero

Ideal Landscaper
Ruscio Developments
Algoma University
Arauco
Aurora's Westside
Possamai Construction

TGA
Sutherland
Case's Music
Village Media
Soo Greyhounds

Tribute Partners

Have contributed more than \$1,500 per year to ARCH.

Lemieux Composting & Haul Away
Avery Construction
Medigas

Park Grille
Kevanna Studios
New North Greenhouses

Friends

Have contributed more than \$500 per year to ARCH.

Legacy Circle

ARCH Hospice would like to thank individuals who have made a lasting commitment to providing compassionate care for families in Algoma District by including charitable gifts in their will, trust or estate plan.

Estate of Bernadette "Bernice" Corcoran
Estate of Else Veitz
Estate Of Gail A. Londry
Estate of John 'Barry' Tyler
Estate of Lloyd Drebbitt
Estate Of Willard Julian Chapman

If you would like to join the Legacy Circle and ensure that caring continues for many years to come, please contact Theresa Mudge, Executive Director, at 705-942-1556 ext. 203.

Giving Circle Donors

ARCH Hospice would like to express gratitude for the generous support of our donors whose gifts were received from April 1, 2017 to March 31, 2018.

Emerald Circle

Gifts \$20,000 and above

Dr. Lou & Mae Lukenda Charitable Foundation
Mio's Furniture Fashions
Rand Logistics Inc.
RBC Royal Bank
Reggie's West
Royal Canadian Legion - Branch 25
S & T Electrical International Inc.
SSM Construction Association
The Grand Gardens
Tim Hortons

Ruby Circle

Gifts between \$10,000 and \$19,999

Bishop Alexander Carter Foundation
Gray, Gail
Kiss 100.5 & Country 104.3
National Supply Centre
No Frills
Northern Ontario Heritage Fund Corporation
Sault North Rotary

Sault Online
The Machine Shop
The Shoe Fits

Sapphire Circle

Gifts between \$5,000 and \$9,999

Algoma District School Board (ADSB)
Bethel Bible Chapel
Blue Flame Gas
Brookfield Renewable Power
Cliffe Printing
Club Calabrese
Great Lakes Honda
Huron Superior Catholic District School Board
Kelly, Jack & Christina
Kinsmen Club of SSM
Krush
Maitland Ford Lincoln
Nokomis Chapter 70: Order of the Eastern Star
Rector Machine Works Ltd.
RE/MAX
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Soo Sings For Kids
Team Essentials
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United Steelworkers
Whitehead, Bruce & Rhea

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Agero
Algoma University
Algoma's Water Tower Inn
Arauco
Atlas Auto Parts
Aurora's Westside
Baeuerle, Tom
Beck, Gerda
BETA Fluid Power
Campbell, Heather
Case's Music
Community First Credit Union
Compass Imaging
Coventry, Arlene
Diversey Inc.
Elettra Marconi Society
Evans, James Clifford
Gardiner, Wendy

George Wellington Esquire Club
Gingras, Patrick & Geraldine
Giovanni's
Hershey, Jean
Iarrera, Mark
Ideal Landscaper
Knights of Columbus Council 932
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Lloyd, Suzanne
Maltby, Dave & Linda
Marshall, Joan
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Mazda Canada Inc.
Mersereau, George
O'Flanagan, Thomas
OLG Staff & Management
Possamai Construction
Pregent, Rene
PUC Employees Association
Purvis Marine Limited
Quattro Hotel
R. F. Contracting Inc.
Ross, Ron
Ruscio Developments
Sault Optometry Clinic
Schikofsky, Jack & Ning
Short, Katie
Soo Greyhounds
St. Paul School
Sutherland
Szczepaniak, Laura
Tenaris Algoma Tubes
TGA
Tibbles, Dr. J. James & Nancy
USW Local 2251
USW Local 2724
USWA Retirees Club 1009
Utilities Dept Retirees Algoma Steel
Van Bridger, Thomas
Vautour, Paulette
Village Media
Wai, Connie Lynn
White, David
Women's Hockey League (WHL)
Wright, Mert & Pat

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A.E. Stephenson Mechanical Contractors

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Adams, Rita
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Agero Admin. Services Corp. of Canada
Agnew, James & Terry
Ahmad, Ryhan
Aiello, Anthony
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Algoma District ETFO
Algoma District Law Association
Algoma Family Services
Algoma Friendship Senior
Algoma Insurance Brokers Ltd.
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Cavaliere, Rose
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Central West LHIN
CFLRA
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Cooper, Dennis & Sarah
Corbett, Matt & Mary
Cowieson, Brian & Lianne
Crowell, Derek
Cudmore, Tracey
Culverhouse, Patricia
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Daynard, Irene
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ARCH Hospice exists to support individuals and their families during one of life's most challenging, yet most meaningful, times. As serious illness progresses, individuals and their families enjoy life to the fullest of their abilities, helping them create more cherished moments and memories together. We honour individual needs, providing support to live each day with comfort, dignity and the opportunity to embrace living every moment.

In service to our community, we fully embrace the values of:

Service
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